

#### Who You Gonna Call? Fighting Brand Impersonation and Cyber Fraud Online

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# **Brand Management**

#### **Brands include**

- Trademarks
- People/Celebrities
- Reputation
- Experience/products and services

**3 C'S of Brand Management:** clarity, consistency, constancy

**Foundation:** know your audience, cohesive messaging, long term

"Your brand is the single most important investment you can make in your business."

Steve Forbes, Editor-in-Chief of Forbes Magazine

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# **Brand Management - Components and Considerations**

#### **Internal Tools:**

- Research/social & cultural insights/monitoring considerations
- IP
- Publicity Rights
- Content Review
- Advertising
- Agreements

 Regulatory Considerations and Compliance

- Media
- Technology
- Privacy
- · Social and digital media

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# **Brand Management**

- Players
- Government/Regulatory
- Third-Parties



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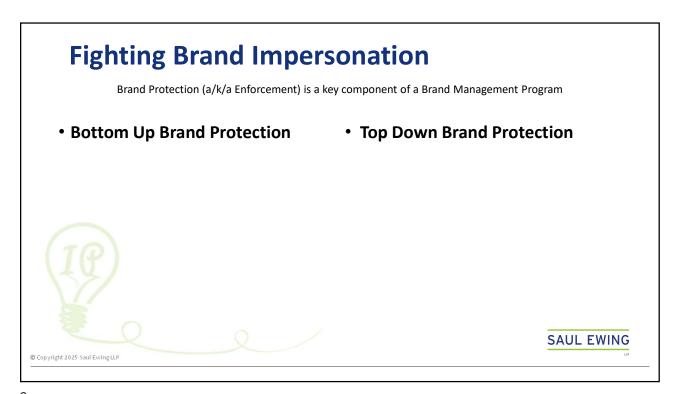
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## **Brand Management External Threats**

- Brand Impersonation
- Threats of Brand Impersonation



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# Between the Devil and the Deep, Dark Web

- What is it
- Why does it matter
- How to use the dark web for brand protection



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### **Dark Web Access**

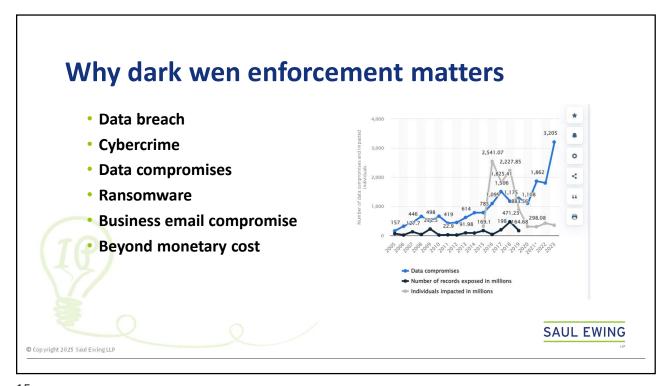
- You'll never be able to accidentally access the dark web
- Onion Address
- Hotbed of criminal activity
- IRCs, Discord, and Telegram



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# Dark Web Analysis Complex Requires diligence, expertise Proactive Integrates technology SAUL EWING



- 1. Dark web monitoring
- 2. Dark web financial trends
- 3. Enforcement of infractions and illegal content
- 4. Coordinate with law enforcement, brand protection networks
- 5. Education
- 6. Stay current
- 7. Utilize dark web for business intelligence
- 8. Develop crisis response process



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#### Who You Gonna Call?

#### **Ghostbusters:**

- Internal
- External



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### Quotes

"Most people are nothing but pawns on a chessboard led by an unknown hand." - Dark (Netflix series)

"It takes 20 years to build a reputation and five minutes to ruin it. If you think about that, you'll do it differently." – Warren Buffet

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